



Senior Vice President and Chief IMG Experience Officer  
Intealth  
Philadelphia, Pennsylvania  
*Hybrid Position*

## THE OPPORTUNITY

Intealth seeks an innovative and collaborative leader to assume the inaugural role of Senior Vice President and Chief IMG Experience Officer (the SVP or SVP). As a valued member of the Intealth Executive Leadership Team (ELT), the SVP will serve as an ambassador for Intealth and play a pivotal role in identifying opportunities to increase support for international medical graduates (IMGs) throughout their transitions from undergraduate medical education to permanent medical careers. The SVP will foster strong relationships with the IMG community and key external organizations and inform Intealth leadership on challenges to the IMG experience and associated opportunities for improvements across the undergraduate medical education (UME), graduate medical education (GME), and the transition to practice continuum.

IMGs constitute roughly 25% of the US physician workforce. This pivotal position reflects Intealth's commitment to serving this important physician population and ensuring that they are supported throughout their medical education and career.

## ABOUT INTEALTH

Intealth® is a private nonprofit organization that advances quality in health care education worldwide in order to improve health care for all. Through strategic integration of its two divisions, ECFMG® and FAIMER®, Intealth offers a flexible and multi-layered portfolio of services. These services enhance the education and training of health care professionals around the world, verify their qualifications required to enter supervised post-graduate medical education, support international physicians in U.S. graduate medical education, and inform the development of health workforce policies worldwide. Through its FAIMER division, Intealth conducts research and provides data-driven insights that shape health care policy and workforce planning.

**ECFMG** is a world leader in promoting quality health care—serving physicians, members of the medical education and regulatory communities, health care consumers, and those researching issues in medical education and health workforce planning. Certification by ECFMG is the standard for evaluating the

qualifications of international medical graduates before they enter U.S. graduate medical education, where they provide supervised patient care. ECFMG Certification also is a requirement for IMGs to take Step 3 of the three-step United States Medical Licensing Examination (USMLE®) and to obtain an unrestricted license to practice medicine in the United States.

ECFMG's programs for the medical education community offer valuable services to international medical schools and their graduates. Through the ECFMG Medical School Web Portal, ECFMG provides access to several web-based services for international medical schools, including electronic Credentials Verification and USMLE Performance Data.

**FAIMER** promotes excellence in international health professions education through programmatic and research activities. To date, FAIMER has trained more than 2,000 fellows worldwide in partnership with its FAIMER Regional Institutes (FRIs) and has partnered with many organizations to advance the quality of health professions education.

FAIMER Global includes the flagship International FAIMER Institute and ten FRIs in developing regions in Asia, Africa, and Latin America. The goal of these FRIs is to provide professional development curricula in health professions education and leadership for international health professions faculty who have demonstrated the potential to play a key role in advancing health professions education for improving health at their institutions, within their countries, or around the globe.

Additional Intealth initiatives aimed at advancing global health include:

Physician Wellness and Wellbeing Grants: [Intealth's Physician Wellness](#) initiatives and [Well-Being Grants](#) aim to support the well-being of IMGs by addressing the challenges they face throughout their professional journeys. These programs increase awareness through campaigns and educational resources and seed innovative solutions and approaches to promoting mental health, reducing burnout, and fostering personal resilience. Programs emphasize the unique stressors IMGs encounter, including cultural transitions and professional pressures.

IMG [Advocacy](#): Intealth plays a critical role in advocating for IMGs in the U.S. healthcare system, highlighting their contributions to workforce composition and access to care, particularly in underserved areas. As the sole J-1 visa sponsor of foreign national physicians, Intealth actively participates in legislative efforts to address workforce shortages and support access to highly qualified physicians. In 2024, it organized advocacy events, including a Congressional Briefing, and partnered with organizations to explore new licensing pathways for internationally trained physicians.

The [World Directory of Medical Schools](#), maintained by FAIMER and the World Federation for Medical Education (WFME), serves as a comprehensive resource for information about medical schools worldwide. This directory provides important information about accredited medical institutions across the globe, helping to ensure that medical graduates are recognized by licensing bodies and employers.

## INTEALTH LEADERSHIP

Eric S. Holmboe, M.D., was named CEO of Intealth effective January 2, 2024, joining Intealth from the Accreditation Council for Graduate Medical Education (ACGME), where he served as Chief, Research, Milestones Development and Evaluation Officer. Dr. Holmboe has made significant contributions across several domains of medical education, with particular impact in the area of assessment. Since arriving at Intealth, Dr. Holmboe has initiated a forward-looking strategic planning process designed to position the organization in a rapidly changing future environment. The SVP will join during this strategic planning work as the organization envisions new opportunities to deliver its missions into the future.

## ROLE OF THE SVP AND CHIEF IMG EXPERIENCE OFFICER

Reporting directly to the Intealth CEO and working closely with other ELT members, the SVP will lead programs designed to engage IMG audiences and identify opportunities to enhance the IMG experience across the UME, GME, and transition to practice continuum. The SVP will also develop and implement strategies to drive innovation, benefiting this vital community within the healthcare workforce, including through program improvements and customer service enhancements.

## KEY OPPORTUNITIES AND CHALLENGES FOR THE SVP AND CHIEF IMG EXPERIENCE OFFICER

This inaugural SVP will join at a critical juncture for the organization. Key priorities include:

### **Steward active engagement with the IMG community and other key organizations**

The SVP will serve as a bridge builder, engaging with a wide range of external audiences to gather input and feedback from the communities Intealth serves, while also fostering partnerships with organizations involved in residency and fellowship training. A key responsibility will be acting as the Executive Sponsor and primary liaison to the newly established IMG Advisory Council. The SVP will translate these diverse perspectives into actionable opportunities to enhance programs and services, working closely with other members of the ELT. Additionally, the SVP will contribute to research and evaluation efforts to ensure an evidence-based approach to understanding and addressing the needs of IMGs

### **Develop a comprehensive “transitions” strategy**

This position has been created to provide a comprehensive perspective on the IMG experience throughout their professional journey. The SVP will lead the development of new strategic programs or initiatives to better serve the IMG community while ensuring existing programs are aligned with the evolving environment. This will involve close collaboration with other members of the ELT and coordination across the organization. The SVP will also have the opportunity to shape a vision for innovative solutions that empower IMGs to succeed, particularly during key career transition moments.

## Implement initiatives and programs successfully

As a member of the ELT, the SVP will play a key role in advancing the organizational missions and driving business success. This leader will collaborate closely with colleagues across the organization in a matrixed environment to ensure the effective implementation and execution of strategies and programs. In addition to leading new program development, the SVP will drive innovation in IMG pathways to training and practice. With a strong customer service focus, the SVP will prioritize the multidimensional experiences of the IMG community in all of Intealth's initiatives.

## Navigate a changing healthcare landscape

The SVP will follow national and international trends in medical education and the various regulatory frameworks involved to stay abreast of relevant exogenous factors. In addition, this individual will work with the medical education community of program directors, designated institutional officials (DIOs), and others to surface salient issues for Intealth's mission. In close collaboration with other leaders, especially the Communications and External Relations team, the SVP will contribute to IMG advocacy efforts.

## QUALIFICATIONS AND CHARACTERISTICS

An MD/DO or equivalent degree is required for this role. While not every candidate will possess all the following characteristics, the SVP will demonstrate most of the following:

- A minimum of 10 years of professional experience, broad-based experience serving as an educational leader in undergraduate medical education or graduate medical education such as residency program director, designated institutional official (DIO), or academic dean.
- Extensive knowledge of the needs and perspectives of the IMG community, preferably through personal experiences working at a national level.
- Evidence of collaboration and innovation in medical education, including advanced knowledge of assessment methods and approaches.
- Knowledge of best practices in faculty development.
- Leadership in medical education associations or organizations at a regional or national level.
- Ability to shape and guide strategy development and execution to effect change initiatives effectively.
- Exceptional interpersonal skills and a record of positive collaborative relationships.
- Excellent communication skills to express ideas with clarity, precision, and purpose in a variety of settings.
- A record of establishing strong relationships, building rapport, facilitating consensus, and gaining support across various constituencies.

- Experience working with high-performing teams and inspiring others to meet organizational goals.

## APPLICATIONS, INQUIRIES, AND NOMINATIONS

Screening of complete applications will begin immediately and continue until the completion of the search process. Inquiries, nominations, referrals, and CVs with cover letters should be sent via the Isaacson, Miller website: <https://www.imsearch.com/open-searches/intealth/senior-vice-president-chief-international-medical-graduate-experience>. Electronic submission of materials is strongly encouraged.

John Muckle, Managing Partner  
Gigi Mensah, Associate  
Kira Hamilton, Senior Search Coordinator  
Isaacson, Miller

*Qualified applicants are considered for employment without regard to race, color, religion, creed, age, sex (including pregnancy, childbirth, or other related medical condition), gender (including gender identity and gender expression), sexual orientation, national origin, citizenship status, military/veteran status, disability, or other protected characteristic.*

*Intealth makes all employment decisions, including but not limited to recruiting, hiring, compensation, benefits, promotions, transfers, reassignments, training, performance evaluation, corrective action, termination, and all other terms and conditions of employment based on valid, job-related criteria such as education, skill, experience, ability, and training. Job applicants should report any evidence of discrimination or other violations of this Policy to their contact(s) in Human Resources or via the Intealth Reporting Portal, with the option to remain anonymous, at <https://ecfmq.ethicaladvocate.com> or 1-855-449-0546.*